

ENQA Board  
European Association for Quality Assurance  
in Higher Education (ENQA)  
Avenue de Tervuren 36/38 - bte 4  
1040 Brussels, Belgium

Zaragoza (Spain), 17 April 2020

Dear ENQA Board,

On behalf of Aragon Agency for Quality Assurance and Strategic Foresight in Higher Education (ACPUA), I am pleased to express our interest in undergoing a review against the ESG by a Panel appointed by ENQA. The review is for the double purpose of renewal ACPUA full membership to ENQA and registration on EQAR.

When requesting full membership, I was telling you that belonging to ENQA, “ACPUA and the Aragon university system will go beyond the limits of a small region in Spain. It will revert in an increased quality of our work, in the further development of our staff and, finally, in the quality enhancement of the university system. Becoming a qualified agency outside Aragon will allow us to develop and bring to the next level links and cooperation with the main European and international quality assurance networks”.

Four years later, those ideas are still fresh and the mission is to be carried forward. The ACPUA Strategic Plan (2019-2022) has captured the new momentum. This been said, ACPUA is ready to get even more involved and fully engage in ENQA activities, continuing to participate in its events and seminars, and taking an active role in new projects and working groups.

I am writing you from home. Due to the coronavirus COVID-19 pandemic, all the ACPUA staff is working from home. For other European agencies, the situation is similar. Classrooms are empty until further notice. As ENQA has stated, agencies can play an important role in offering guidance and support on matters such as the emergency transfer to online learning and teaching or alternative assessment methods. It seems evident that disruptive but necessary changes can generate a significant impact on academic standards and quality assurance in the medium-term. For us, ENQA is certainly a leading actor on this unexampled issue.

Be that as it may, ENQA will continue to be an inspiration source for this Agency’s improvement and growth for years to come. Due to our continued desire to make our modest contribution to the mission and activities of ENQA, we now apply formally for full membership renewal.

November (not before the second half) is our preference month for the site visit. We hope that the review process will be completed before July 2021.

Of course, I remain at your disposal to clarify any questions you may have and provide any additional information you may require. We look forward to a positive answer.

Your sincerely,



Antonio Serrano González

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Director, Aragon Agency for Quality Assurance and Strategic Foresight in Higher Education (ACPUA)